



Circular No. MCX/ISD/276/2018

July 23, 2018

Investor Grievance Redress Mechanism – New Policy Measures

In continuation to the Exchange circular no. MCX/ISD/117/2018 dated March 28, 2018, Members and their constituents are requested to again take note of the SEBI circular no. SEBI/HO/OIAE/IGRD/CIR/P/2018/58 dated March 26, 2018, regarding the new policy measures on Investor Grievance redress mechanism which is effective from **August 1, 2018**.

The said SEBI circular is attached herewith as **Annexure-1** for ready reference.

All Members and their constituents are requested to take note of the same.

Neetu Juneja
Vice President
Investor Services Department & Investor Protection Fund

Encl: As above

For any clarification, kindly contact customer support on 022 – 6649 4040 or send an email at customersupport@mcxindia.com.

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